



ATTENTION CHILD CARE FACILITY PROVIDERS!

Off and on the Child Care Licensing Program issues warnings to all child care facility providers regarding Licensing Program Analyst imposters, scams, and strange callers soliciting your personal/confidential information. This is an issue that you still need to be wary of.

However, we would also like to clarify that there are many organizations and agencies out there that are legitimately conducting national surveys or researching issues related to the child care industry. These entities may contact you in an effort to obtain urgently needed information regarding child care and education. These organizations/agencies are dependent upon your participation in order to obtain a complete and accurate picture of current early childhood education and child care needs, funding issues, etc. In some instances, an organization/agency may be mandated by law to conduct these surveys.

It would be to your benefit to participate in these surveys because it may identify national child care and early childhood education needs that:

- support provider professional development and working conditions,
- allocate funding to help families access high quality care and to help programs upgrade and maintain the quality of their services,
- help providers operate effectively within the marketplace and in ways that promote child development,
- improve families' access to care that meets their needs and is respectful of their preferences, and
- align and coordinate services across programs for young children.

If you receive a call(s) from an unknown individual, we strongly suggest that you ask them a lot of questions such as their full name, phone number, organization name, website address, etc. If they won't provide it, hang up. If they do provide contact information, tell them you would like to verify who they are and will call them back.

If someone pays a visit to your home/facility, do not allow them to enter your home/facility. Always ask for their identification badge. Do not accept a driver's license or any other form of identification. Obtain their organization's name and contact information. Call your local child care regional office and/or their organization to obtain detailed information and verify their identity and connection with the organization.